

Quality Issues of Adult Education for the Unemployed



Population – Labour Market Status

Others (<15 and >74) 517 700 26%

Economically inactive (15-74) **461 700**

- Pupils/students,
- Retired
- Persons with disabilities
- Family reasons

Unemployed (15-74) 95 300 (10%)

Employed (15-74) 893 300 (90%)

Economically active (15-74) 988 600 (50%)

Labour market outcomes and challenges:

- Higher levels of education associated with better labour market outcomes
- Ageing of the population
- Shortage of the labour force with vocational secondary education
- A large proportion of young people entering the labour market without a specific qualification and skills
- A large share of low-qualified labour force

24%



Role of the Public Employment Service

Skills
anticipation and
active labour
market policy
measures, incl.,
traning measures

Linking jobs with job seekers

Cooperation with employers in providing services for job-seekers



Road map

Client arrives at SEA

Registration in SEA, unemployed persons data («portrait»), granting the status of the unemployed

Profiling of the unemployed person

Preparing the individual job search plan

Participation in active labour market policy measures, fulfilment of unemployed duties (job-search, job search diary etc.)



Profiling system

Code of ethics

Labour market short term forecasts

Customer service standard

Client at the State
Employment
Agency

Labour market medium term forecasts

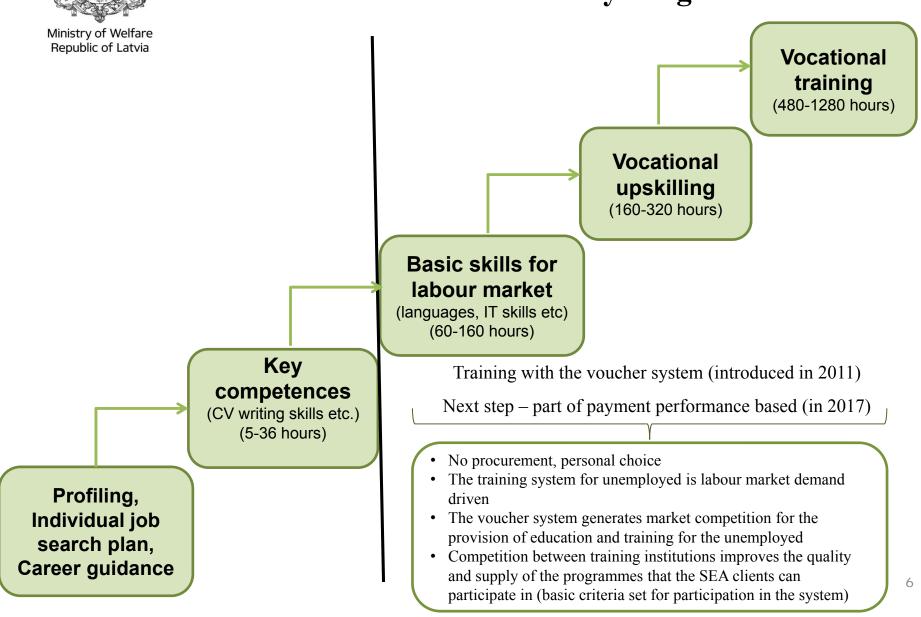
SEA Quality Assurance System

SEA/NIID education data base

CV/ vacancies portal



Training within Active Labour Market Policy Programmes





Quality assurance within Training Services at the State Employment Agency

Management by objectives

Expert approach:

in the framework of existing co-operation and also contracted outside

Surveys:

sample surveys, client satisfaction surveys, random calls to SEA clients

ICT tools:

BURVIS data (percentage of SEA clients progressing into employment, education/ training)

Follow-up principle:

labour market status of the person 6 months after participation in SEA training measures



Development of e-services

- The training system is accompanied by specific ICT tools available on the web page of the State Employment Agency:
 - Self-assessment career guidance tests
 - Labour market short term forecasting systems (shows both professions in demand and those where demand is falling for the coming year)
 - The performance measurement system of training institutions (allows future training participants to compare the performance of training institutions in terms of job finding rates)
 - Booking system (allows future training participants to book training and follow up how many other have register – training provider can set the minimum number of participants not exceeding the number set by the regulation)
 - CV/vacancies portal

The performance measurement system

(http://www.nva.gov.lv/?mode=macibas)





Thank you!

www.lm.gov.lv www.nva.gov.lv